

PRIVACY STATEMENT

When you visit our website www.unitdelta.eu or contact us, we receive information about you. In this privacy statement, we explain what we do with this information. We will always handle your information with care and store it securely. If you have any questions or want to know what information we hold about you, please contact us. We may update this privacy statement if we deem it necessary. Therefore, we encourage you to review this privacy statement frequently so that you are aware of any changes. This privacy statement was last modified on June 09, 2025.

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1. When do you apply this privacy statement?

This privacy statement applies to all personal data we process and to all domains related to us. This includes the personal data of anyone who has ever had contact with us or visited our website, such as visitors, customers and business contacts. Personal data is any information that can be traced back to you as an individual, such as your name, phone number, IP address, customer number or surfing behavior. If you want to know more about personal data, please visit the website of the Personal Data Authority.

2. Who uses your data?

UnitDelta is responsible for the website www.unitdelta.eu and therefore the responsible organization for the use of your personal data as described in this privacy statement. The full details are:

UnitDelta

Fagerfall 118

82479 Bjuraker

851023-XXXX (Only available from Swedish tax office)

3. From whom do we use data?

We process the personal data of anyone who has contacted us or visited our website. These include visitors, private customers, business customers and contacts of our partners.

4. How do we get your data?

We get the data directly from you as soon as you:

- visits our website
- enter data on our website
- contact us by mail, phone or other means

5. What data do we use from you?

We use the following data:

- name
- home address or business address
- delivery address
- e-mail address
- phone number
- payment details
- age
- IP address

6. What do we use your data for?

We use your personal data only for the purpose for which we are authorized to use it:

- we have your consent to use your personal data.
- We use your data to comply with the law, such as keeping data for the tax authorities.

7. How long do we keep your data?

We will keep your personal data for as long as we are required to do so by law and for as long as is necessary for the purpose for which we use your data. For example, as long as you are a customer of ours, we will keep your data for the statutory seven-year retention period.

the statutory retention period of seven years. After that, we only keep your data for statistical purposes and to handle any complaints or legal matters. If you would like to know more about how long we keep specific data about you, please contact us.

8. With whom do we share your data?

Your personal data will only be used by us. We will never share your personal data with others.

9. Where do we store your data?

We process your data within the European Economic Area (EEA). This means that we also store your data within the EEA. If you have any questions about this, please feel free to contact us.

10. How secure is your data with us?

We have taken great care to secure your data both organizationally and technically. We

We have secured our systems and various means of communication to ensure that your data does not end up in the hands of others. So your data is safe with us. We also ensure that your data is only used by people who have received permission from us to do so. If you have any questions about our specific security measures, please contact us.

11. What can you ask of us?

Because we use your personal data, you have various rights. These rights are listed below.

Right to information

We need to explain clearly and comprehensibly what we do with your data and what control you have over it. That is why we explain in detail in this privacy statement what data we collect from you and how we handle it.

Right of access

You can always ask to see the data we have on you.

Right of correction

You may ask us to correct your information if it is incorrect or incomplete.

Right to object

You may object to the processing of your data if you disagree with the way we handle your personal data. This right applies to the data we use for direct marketing. For example, you can indicate to us that you no longer wish to receive mail from us. This also applies to personalized recommendations on our website.

Right to data portability

If you are a customer of ours or if you have given us permission to use your data, you may ask us to send you the digital data we hold about you. This allows you to transfer that data to another organization if you wish.

Right to restriction

You may ask us to restrict the use of your data. This means that in certain cases we may only keep your data but not use it.

Right to be forgotten

You may ask us to delete any information we hold about you. We will then delete all data that can be traced back to you. In some cases we cannot or may not yet delete your data. For example, some data must be kept for 7 years for the tax authorities.

Right to file a complaint

You may file a complaint about the way we handle your data. If you have a complaint, we will be happy to resolve it for you. Please contact us for that. You may also file your complaint with the Personal Data Authority.

Of course we hope it will not come to that, but in extreme cases you may also go to court. In that case, the court in UnitDelta's place of business will handle your complaint.

How do you submit a request or complaint?

Send your request or complaint to us via contact@unitdelta.eu. We will process your request or complaint within 30 days.

If it involves multiple applications or complaints or if your application or complaint is complex, this may take longer. In that case, we will contact you within 60 days at the latest. We may ask you to identify yourself. In that case, we will request information from you to make sure that you are the correct person whose personal data belongs to.

12. What rules apply to this privacy statement?

Our privacy statement must comply with various conditions. These conditions are primarily found in the General Data Protection Regulation. In addition, the general rules that apply according to Dutch law apply to our privacy statement.

13. Which cookies do we use?

You can specify which of your data we may use. If you have given us permission to personalize your profile based on your surfing and search behavior, we can tailor our website to make it easier and more personal for you to use. We do this with the help of cookies. A cookie is a small text file that is placed on your hardware when you visit our website.

We use the following types of cookies on our website:

- functional cookies, such as session and login cookies for tracking session and login information
- non-anonymous analytical cookies, to understand visits to our website based on information about visitor numbers, popular pages and popular topics

More specifically, we use the following cookies:

- WooCommerce Analytics

14. What do we do with data from minors?

We do not specifically target minors with our website or as an organization. This means that if you are under 18, you need permission from a parent or guardian to use our website. If you are a minor when you visit our website or webshop, we will assume that you have obtained this permission prior to your visit.

15. Do you have a question about this privacy statement?

Do you have a question about our privacy statement? Please feel free to contact us by sending an email to contact@unitdelta.eu. We are happy to help you.